



# National Postal Mail Handlers Union

**Paul V. Hogrogian**  
*National President*

**Michael J. Hora**  
*National Secretary-Treasurer*

**June Harris**  
*Vice President  
Central Region*

**John A. Gibson**  
*Vice President  
Eastern Region*

**David E. Wilkin**  
*Vice President  
Northeastern Region*

**Lawrence B. Sapp**  
*Vice President  
Southern Region*

**Don J. Sneesby**  
*Vice President  
Western Region*

March 22, 2022

To: Local Presidents  
Regional Directors/Representatives  
National Executive Board

Fr: Charles R. Manago *CEM*  
Contract Administration Representative

Re: **Postal Service intends to revise the information security policies related to the employees' password criteria for their Self-Service Profile (SSP).**

Dear Sisters and Brothers:

Please find enclosed a copy of the above-referenced document from the Postal Service regarding its plans to revise the information security policies related to the employees' password criteria for their Self-Service Profile (SSP).

According to the Postal Service, the self-service password created in SSP is used to access a range of resources, including, LiteBlue, PostalEase, ePayroll, eRetire, eOPF, eReassign, IdeaSmart (external), and HERO (external).

Strong and unique passwords act as the first line of defense against potential cyberthreats. To better secure personal information, all employees will be required to reset their SSP password to meet the new password requirements. This change will take effect April 24, 2022. After the April 24, 2022 effective date, all employees will be required to reset their SSP password using the new password requirements. Once reset, the new password will be immediately available to access applications.

The new passwords requirements are as follows:

- SSP passwords must be 15 characters in length.
- The last 5 passwords cannot be re-used.
- The password cannot contain the employees first name, last name of Employee Identification Number (EIN).

Prior to the new password requirements taking effect, there will be a mailing to all employees to inform them of this change and the requirement to reset their password.

Please disseminate this information, as you deem appropriate and should you have any questions, or comments and/or suggestions regarding the above, please contact this office or forward your responses to the Contract Administration Department.

National Headquarters: 815 16th Street, NW, Suite 5100, Washington, D.C. 20006  
(202) 833-9095 FAX (202) 833-0008 www.npmhu.org

Cc: Paul V. Hogrogian, National President  
Michael J. Hora, National Secretary-Treasurer  
Teresa L. Harmon, Manager Contract Administration



March 17, 2022

Mr. Paul V. Hogrogian  
National President, AFL-CIO  
National Postal Mail Handlers Union  
815 16<sup>th</sup> Street, NW, Suite 5100  
Washington, DC 20006-4101

Dear Mr. Hogrogian:

As a matter of general interest, the Postal Service is revising the information security policies related to the employees' password criteria for their Self-Service Profile (SSP). The self-service password created in SSP is used to access a range of resources, including, LiteBlue, PostalEase, ePayroll, eRetire, eOPF, eReassign, IdeaSmart (external), and HERO (external).

Strong and unique passwords act as the first line of defense against potential cyberthreats. To better secure personal information, all employees will be required to reset their SSP password to meet the new password requirements. This change will take effect on April 24, 2022. After the April 24, 2022 effective date, all employees will be required to reset their SSP password using the new password requirements. Once reset, the new password will be immediately available to access applications.

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Prior to the new password requirements taking effect, there will be a mailing to all employees to inform them of this change and the requirement to reset their password.

Sincerely,

A handwritten signature in blue ink, appearing to read "David E. Mills".

David E. Mills  
Director  
Labor Relations Policies and Programs